APPENDIX A

REACH

PREVENTION, AWARENESS, & EDUCATION

A21's 'Reach' operational strategy recognises that the most effective way to prevent human trafficking and exploitation is through prevention, awareness, and education strategies outworked with at-risk populations, vulnerable communities, as well as within the broader general population. A21's 'Reach' strategy exists to disrupt the cycle of exploitation by reducing risk factors and providing safeguarding information, training, and awareness tools. Furthermore, it aims to provide resources with accessible and tangible reporting methods as a practical tool to encourage the general population to report suspected human trafficking.

The 'Reach' operational strategy includes A21's prevention programs, awareness campaigns, and education curriculum, as well as professional development training for educators, with the aim of safeguarding those who are vulnerable to human trafficking. There is no single profile for trafficked individuals; adults and minors in rural, suburban, and urban communities across the world experience and are vulnerable to human trafficking. Those victimised by human trafficking have diverse socio-economic backgrounds, varied levels of education, and may be documented or undocumented. While human trafficking spans all demographics, there are risk factors that lead to a higher susceptibility to victimisation, including job and family instability, violence and abuse, lower education, substance misuse, poverty, homelessness, unemployment, and isolation. These factors can weaken defensive measures and make individuals more vulnerable to trafficking and exploitation.



PREVENTION

A21's prevention resources are designed specifically to reach vulnerable populations, including asylum seekers, refugees, stateless persons, migrants, children in foster care, the displaced, and those in group homes and orphanages. These resources include the Early Childhood Prevention Program (ECPP), comic books, video games, a children's storybook, Parent Guides (for children and teens), Safe Employment Guides, Student Digital Safety Guides, and presentations. A21's prevention programs are often conducted in-person with the most vulnerable, poor, ostracised, stigmatised, socially removed populations in communities. Within every resource, presentation and community visit, A21 staff ensures hotline numbers are shared, practical assistance is provided, and intervention and assistance is available through referral to local authorities.

EARLY CHILDHOOD PREVENTION PROGRAM

A21's Early Childhood Prevention Program (ECPP) is a child-centered, activity-based program designed to empower vulnerable children ages 3-6 and equip them with safety tools for protection as they navigate potentially dangerous situations in their young lives. One of the core aims of this program is to prevent young children from becoming victims of human trafficking. Included in this program is a supporting 'Steps to Staying Safe Storybook' that can be used to reinforce the learning experience of the children being taught. The storybook is designed to help children learn more about human trafficking prevention utilising visual storytelling, through the story of Maria.

PRIMARY PREVENTION PROGRAM

A21's Primary Prevention Program (PPP) is comprised of three child-centred, play-based sessions designed to empower children and champion their young voices to make informed decisions to protect themselves and others from trafficking scenarios. The program is researched-based and includes three core sessions: Values and Child Rights, Safe and Unsafe Migration, and Human Trafficking and Exploitation. These sessions are designed for children ages 6-12 and are currently available on A21's website in seven different languages. Each 'country-specific' version of the program has been contextualised to be relevant for the local region and to incorporate local laws.

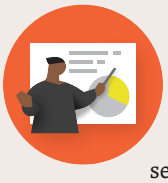
As part of the PPP and as a standalone resource, A21 launched the 'Staying Safe Online Comic Book,' which is designed to help young children learn more about digital safety and to equip them with tools to prevent them from becoming potential victims of online exploitation.

END VIOLENCE AGAINST CHILDREN (EVAC) COMPUTER GAME

The End Violence Against Children (EVAC) game is a project funded from a UNICEF grant, developed by A21 in partnership with Kent University (Centre for Child Protection), ECPAT International and PlayerThree Games. The EVAC games 'May and Bay' are online preventative education digital games designed to be used by professionals with children and young people across Thailand and Cambodia. May and Bay are two interactive games that teach children aged 8-14 strategies to protect themselves online and in the wider community.

SAFETY GUIDES AND E-COURSES

A21 produced a 'Safe Employment Guide' to educate the general public on recognising and preventing labour trafficking, utilising reporting information, safety tips, and red flags. This guide highlights indicators of safe and unsafe job opportunities and gives the reader practical tools and resources to assess potential employment. A21 also created 'Parent Guides' for caretakers of both younger children (6-12) and teenagers (13-17) with key information to help prevent online child exploitation and human trafficking. They are designed to help parents of children and teenagers start conversations about human trafficking generally. In addition, A21's 'Safe Relationship Guide' is intended for teens and young adults with a focus on safe and unsafe communication, personal safety boundaries, and relationship safeguards. A21's 'Student Digital Safety Guide' is written for young people and uses a pretend online grooming text thread as an example. This guide introduces online sexual exploitation, highlights the red flags of online conversations with strangers, and provides safety tips to avoid, identify and report suspicious behavior. A21's 'Educator Safety Guide' equips educators and school administrators with information to identify and respond to potential human trafficking and exploitation cases that may be taking place among K-12 students. This guide includes a list of red flags, indicators, and recommendations specific to a formalized school setting. All safety guides have been translated into seven or more languages and are available as a PDF download and as an e-course. A21 e-courses are easy to use, self-paced learning tools that equip, educate, and train users to respond to the issue of human trafficking through action and awareness. They provide information about human trafficking, relevant safety tips, conversation starters, and hotline numbers.



AWARENESS

A21's awareness resources, campaigns, and presentations provide information to various audiences and give practical action steps that can be taken to counter human trafficking. Target audiences include: children and young people, university students, adult populations in communities, government agencies or task forces, and faith-based groups or organisations/businesses. All of A21's awareness resources and presentations are translated into local languages and contextualised by A21's country offices, to include local laws, customs, trends, and observations.

WALK FOR FREEDOM

A21's Walk For Freedom (WFF) is an annual campaign and day of global awareness and local action in the fight against human trafficking where individuals engage their community through local awareness events. In 2023, WFF took place in 50+ countries with more than 92,000 awareness materials distributed and 800 million campaign impressions. At a walk in Spain, a person learned about the indicators of human trafficking and obtained the hotline number. The person realised someone they knew could potentially be a victim of human trafficking so they called the hotline to report the situation.

THE 'CAN YOU SEE ME?' CAMPAIGN

'Can You See Me?' (CYSM) is a public awareness campaign designed to equip the general public to understand common scenarios of human trafficking that they may encounter in their everyday lives, and empower them with tools to report their suspicions through a referral mechanism. The concept behind CYSM focuses on the 'hidden but in plain sight' reality that underlies human trafficking. This campaign seeks to educate the public with the subtle indicators of human trafficking in order to expose a seemingly innocuous situation with the reality that human trafficking is occurring. In 2023, A21's CYSM campaign reached 22 million people and had over 3.5 billion impressions through videos, billboards, posters and additional resources shared worldwide. As the campaign is country-specific, CYSM requires collaboration with governments and local NGOs to ascertain the specific type of exploitation that is most prevalent in that particular country. As the campaign seeks to train the viewer on recognising and reporting potential trafficking in that country, CYSM has a call to action, and provides the relevant hotline in that country.

Best Practices from A21's Can You See Me? Public Awareness Campaign are as follows:

- Dual purpose – (1) as a tool for identification of the victimised; and (2) general awareness & education tool
- Broad target audience – (1) exploited individuals; (2) general public; and (3) industry employees
- Specific to the local issues – (1) tailored to the prevalent human trafficking issues in the country/locality; and (2) industry specific
- Time sensitive - as most public service announcements only have 30 or 60 seconds to relay a message, within that allotted time, the videos seek to include:
  - The current seemingly 'normal' situation where an individual is being exploited
  - The backstory that led up to that situation
  - A call to action on part of the viewer
  - A united front from all the partners of the campaign (NGOs, hotlines, governments, industry, etc.)

CYSM materials are provided free of charge in multiple formats.



EDUCATION

The K-12 Human Trafficking Education Curriculum equips educators in the United States with age-appropriate, standard-based, interactive lessons designed to empower students with protective tools to guard against exploitation and human trafficking. These developmentally appropriate lessons are structured around four spiraled pillars: Rights and Responsibilities, Character Development, Relationship Boundaries, and Digital Safety to support creating a comprehensive approach to keeping students safe. Since 2022, A21 has launched this curriculum in three states: Florida, Michigan, and Texas. The impact has been more than 1,900 educators being trained to teach an estimated 300,000 students in more than 500 schools.

APPENDIX B

RECOVER

INTERVENTION & SURVIVOR LEGAL ASSISTANCE

A21's 'Recover' operational strategy incorporates all of A21's intervention and legal assistance efforts. A21 outworks intervention efforts by focusing on victim identification through professional training, proactive identification operations, national human trafficking hotlines and Child Advocacy Centres (CAC). In addition, A21 recognises the vital importance of access to justice for survivors' restoration and recovery. To that end, A21's Legal Assistance Program provides survivors with an attorney, assistance accessing legal services, or both.

A primary component of intervention is victim identification and self-identification. Individuals may or may not realise that they are being trafficked or exploited, or may not want their victimisation recognised for several reasons, including psychological factors. Self-recognition, however, is essential to realise certain rights available only to recognised 'victims' under the law, and a lack of self-recognition often enables the continuity of exploitation.

Formal classification as a human trafficking victim under the relevant country's law generally confers specific treatment and assistance. While benefits vary by country, they can include legal immigration status, financial restitution, housing assistance and protection from criminal prosecution for acts committed while trafficked.

Identification of exploited individuals involves both education and a mechanism to facilitate proper identification and education. The controlling nature of traffickers and the high risk involved in being positioned to be identified makes victim identification a challenging intervention effort. Significant barriers to identification can stem from an unwillingness or fear of engaging with law enforcement or a lack of self-recognition of victimisation.

A21 overcomes these barriers by providing screening and interpreter services at targeted victim identification operations and through the A21 nationally-operated human trafficking hotlines. In addition, A21 facilitates the effective identification of minor victims through CACs and child forensic interviewing.

Identification also requires proactive efforts before encountering potential victims of trafficking, namely providing specialised training to frontline professionals likely to intersect with potential victims of trafficking due to the nature of their employment, such as law enforcement, healthcare professionals and transportation sector employees. Training material might include identifying human trafficking and using a victim-centred approach when interacting with potential victims. A21 also provides training for legal professionals likely to interact with victims of trafficking, such as prosecutors and judges, focusing on taking a victim-centred approach throughout criminal trials.



PROFESSIONAL TRAINING

A21's Professional Training Program recognises that certain frontline professionals are more likely to encounter a potential victim of human trafficking due to the intersection between human trafficking and their profession. These professionals may be required legislatively to detect potential victims of human trafficking proactively or may be required to do so under the terms of their employment. Others may have no explicit duty to uncover potential victims but might be in the best position to do so due to the nature of their work.

Frontline professionals include border and immigration officials, those in the transportation industry and hospitality sector, healthcare professionals, law enforcement and legal professionals. As many of these individuals are first responders, they are in the best position to first engage with potential victims. Moreover, many frontline professionals work in locations where traffickers will have a heightened sense of possible apprehensions, such as the initial entry into another country or at a medical appointment due to an injury caused by the trafficker.

A21 trains these frontline professionals on the fundamental principles underlying human trafficking, recognising human trafficking in their country, utilising a survivor-centred approach and any nuances specific to the targeted industry. Frontline professional training is available upon request and is provided in person or online. A21 also offers a Counter-Trafficking Toolkit, a comprehensive online 'train the trainer' resource. The Toolkit contains downloadable materials for internal training, as well as resources for potential victims.



IDENTIFICATION OPERATIONS

Comprehensive identification of victims encompasses developing an effective response and a proactive approach. While self-identified victims may contact A21 for services, due to the

unlikeliness of self-identification, efforts to encounter victims are an essential aspect of identification. Therefore, A21 engages in proactive identification efforts with other frontline professionals, such as law enforcement, immigration officials, airport authorities and other NGOs.

By working collaboratively, A21 provides various frontline professionals, such as law enforcement, the opportunity to use a victim-centric approach when engaging with potential victims of human trafficking. Furthermore, while some exploited individuals are reluctant to speak to law enforcement, they may be more likely to engage with NGOs. During these interactions, A21 provides victims with immediate assistance via language interpretation, emergency housing and other support services.



HOTLINES

A21 operates national human trafficking hotlines in Greece, South Africa, Bulgaria and Spain which serve as a reporting mechanism available 24/7 in each respective country to solely receive and manage reports of human trafficking. These Hotlines provide a national focal point for reporting trafficking-related concerns. They are designated to receive reports of suspected human trafficking, both over the phone and online, and to provide resources for trafficking survivors needing assistance. Hotlines are, therefore, a vital tool in providing effective service delivery to survivors and the general public with trafficking-related issues, serving as a central point for the receipt, management and referral of reports.

These Hotlines operate 24 hours a day, seven days a week, offering interpretation services in numerous languages. In addition to accepting phone calls, all four A21-operated hotlines receive reports and requests for assistance through online communication, including web-based reports. After receiving a report of suspected trafficking, call specialists respond by submitting requests for follow-up to law enforcement, other government agencies, or other service providers. Often, A21-operated Hotlines conduct extensive follow-ups before submitting a referral. Call specialists combine subject matter and technical expertise with knowledge of the specifics of local services and referral pathways, ensuring that the Hotlines respond to every report appropriately.

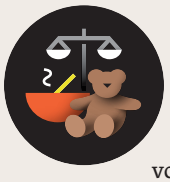
Hotlines also foster cross-sector engagement, bringing together different entities, including government, law enforcement and NGOs, to facilitate a holistic approach to countering human trafficking and other inter-related crimes.

In this way, Hotlines rely on strong partnerships and collaboration with key stakeholders and partner organisations to quickly and effectively refer cases to the appropriate authorities when needed.



JOB VETTING

The A21 Hotlines provide an employment screening service, 'Job Vetting', to identify possibly false and exploitative employment on behalf of callers. A21 also offers 'Job Vetting' training to frontline professionals involved in supporting beneficiaries seeking employment. Through this service, A21 trains frontline professionals to identify potentially fraudulent employment postings on behalf of the vulnerable populations they serve.

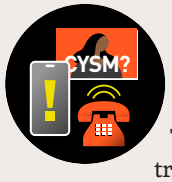


CHILD ADVOCACY CENTRES

Child Advocacy Centres (CAC) (or Children's Advocacy Centres) and the ideas and methodologies embodied at CACs arose in the mid-1980s in the United States as the need to coordinate responses in child abuse cases quickly became apparent.[1] CACs have become the standard for best practices in the United States and worldwide in responding to a child's disclosure of abuse, including human trafficking and other exploitation.

CACs often serve a dual function by invoking the investigatory response to child exploitation through child forensic interviews and multidisciplinary team (MDT) meetings and to house aftercare services specific to children. Child forensic interviews are a concept introduced in the last quarter of the 20th century in response to research reflecting the best way to elicit accurate information from children about traumatic abuse they have experienced.[2] An MDT within the context of a CAC gathers a 'group of professionals from specific, distinct disciplines that collaborate from the point of report [of abuse] and throughout a child and family's involvement with the CAC' to reduce trauma and coordinate services that will best serve the child.[3] Before the creation of the CAC and the MDT, abused children would be interviewed on multiple occasions by various professionals individually, such as law enforcement for purposes of criminal investigation, medical personnel for medical purposes, child protective services for social services reasons, etc., resulting in multiple interviews of the same child invariably about the same issue. Moreover, before the creation of the CAC and MDT, professionals did not share information, resulting in duplicating efforts, miscommunication and constant re-traumatisation of child survivors.

CACs revolutionised the response of professionals to child abuse through the use of recorded child forensic interviews and creating an MDT approach to an allegation of child exploitation. A21 has the option to administer its relevant aftercare programs for child survivors in its CACs and strategically open CACs in locations with a demonstrable need for child-specific services. While the resources to support a CAC vary by country, A21 attempts to exemplify the model CAC with the best available resources and under the applicable laws within that country.



CHATBOT

The A21 Chatbot provides information about human trafficking and online child exploitation and directs users to the country's appropriate hotline if they suspect or have experienced human trafficking or online child exploitation. The Chatbot also provides users with emergency phone numbers, such as police and ambulance. Hosted on popular messaging platforms, the Chatbot is a centralised location to watch A21's *Can You See*

Me? awareness films, learn about the indicators of trafficking and exploitation and access safety resources.



LEGAL ASSISTANCE

A21's Legal Assistance Program provides survivors in its Aftercare Program with a diverse range of services depending on the legal needs of the survivor. Healing is multi-faceted, and supporting survivors in their journey for justice against their perpetrator is critical to recovery. In addition to providing justice for survivors, the arrest and conviction of their traffickers can relieve survivors of the fear of re-trafficking or retaliation. Legal needs of survivors are not limited to pursuing justice against their traffickers, but can include criminal defense representation, as well as a myriad of civil needs such as family law matters and immigration. Such assistance falls into one or more of the following categories: Legal Representation, Criminal Prosecution Support or Legal Support.

LEGAL REPRESENTATION

Often, survivors in A21's Aftercare Program are involved in corresponding criminal prosecutions as the named victim-witnesses in the prosecutions against their perpetrators. In these cases, the survivors' preliminary statements comprise a significant basis for the initial arrest of the trafficker, and their later in-court testimony is often crucial to the success of the prosecution. The complexities of human trafficking as often reflected in the dynamics between the traffickers and their victims, the lack of understanding of the practical outworking of human trafficking in the legal system, as well as the necessary burden of proof in such prosecutions, often result in declined or failed prosecutions. To address this gap and obtain justice for survivors in A21's Aftercare Program, A21 hires a 'victim's attorney' to represent the survivor's interests during the criminal prosecution. In these cases, A21's attorney works directly with the survivor, with the support of A21 staff, to ensure that survivors are prepared in all aspects to provide the court with their testimonies. A21 also contracts attorneys to assist survivors in civil matters such as family law or immigration. Finally, under this program, when warranted, A21 hires defence attorneys to represent survivors being prosecuted for crimes committed while trafficked.

CRIMINAL PROSECUTION SUPPORT

Under A21's 'Criminal Prosecution Support' program, A21 either coordinates pro bono legal services with a victim's attorney in the prosecution of the survivor's trafficker, or more often, works directly with the prosecution team to ensure that the survivor's rights are protected and enforced throughout the prosecution. Under this program, A21 staff provides support as a 'survivor advocate' during the criminal prosecution proceedings against the perpetrator. In these cases, A21 staff ensures that the survivor is sufficiently resourced and supported both materially and psychologically to walk through the court process, including but not limited to providing basic needs, transportation to the courthouse, court-appropriate attire and in-court support. In addition, where possible, A21 provides survivors with the necessary professional therapy services as support throughout the prosecution, including preparing for their in-court testimony and post-court debriefing.

If survivors in A21's Aftercare Program face criminal liability for acts coerced by the trafficker or are considered a witness rather than a victim under the law, A21 can work directly with the survivor and law enforcement to clarify facts and provide evidentiary proof so that the survivor can be treated as a named-victim in the prosecution. Finally, on occasion, in response to an official inquiry from the court, A21 has testified in a quasi-expert capacity on human trafficking.

LEGAL SUPPORT

Services provided by A21 under 'Legal Support' include coordinating legal services in civil cases, and continued support throughout the legal proceedings. In this type of support, A21 staff assists the survivor and pro bono attorney as needed to further the survivor's legal position. Assistance can range from submitting an affidavit in support of an immigration application to accompanying survivors to civil court hearings to demonstrate the existence of a survivor's support network. A21 staff also provides the survivor with the necessary material and psychological support to support the survivor's legal position. Legal Support services also include cases where a survivor in A21's Aftercare Program may be represented by a public defence attorney for alleged criminal conduct during the trafficking situation. In those cases, A21 staff works closely with the public defence attorney to support the survivor's criminal defence case.

[1] National Children's Advocacy Center, 2024, *History*, July 1, 2024,, https://www.nationalcac.org/history/.
[2] Newlin, et. al., *Child Forensic Interviewing: Best Practices, U.S. Department of Justice, Office of Justice Programs, Office of Juvenile Justice and Delinquency Prevention*, at 2 (September 2015).
[3] National Children's Alliance, *Standard for Accredited Members*, at 12, 2017 Ed.

APPENDIX C

RESTORE

SURVIVOR AFTERCARE

A21 Restore offers a trauma-informed, survivor-centred Aftercare Program to survivors of human trafficking in Bulgaria, Cambodia, Greece, South Africa, Thailand, and the United States. The 'Restore' operational strategy embodies all of A21's aftercare programs which aim to assist survivors in achieving restoration, reintegration into their community, and independence by providing comprehensive individualised services, including case management, medical, dental and psychological treatment, accommodation, domestic and international relocation and repatriation, education and employment support, and financial assistance. A21 defines restoration as a survivor exhibiting low vulnerability to the risk of revictimisation.

Through the provision of holistic aftercare services, survivors within A21's Aftercare Program are empowered to live independently, having addressed over time and with assistance, the factors that made them vulnerable to trafficking, thus reducing the likelihood of revictimisation. A21's global Restore caseworker teams are staffed by qualified social workers, psychologists, and other allied health professionals, who offer case management and support to survivors in their journey to restoration and independence.

Survivors are referred to A21's Aftercare Program through A21's Hotlines and Child Advocacy Centres, local law enforcement and partner organisations. Upon referral, an A21 caseworker conducts a screening interview with the potential victim of trafficking to determine whether the individual has been victimised. Following admittance into the program, survivors receive services according to their needed level of care in A21's Tiered Aftercare Support model.

Psychological assessment and therapy is provided to survivors primarily through external psychologists and psychiatrists within the public and private health sector to those who wish to engage in mental health services. Various iterations of the following A21 aftercare programs are outworked in each active 'Restore' country.



COMMUNITY MODEL AND FREEDOM CENTRES

A21 bases its Aftercare Program on a community model of service provision that assists survivors to reintegrate safely and independently back into their community utilising local services centralised through A21's Freedom Centres, a drop-in day centre, which serve as the primary avenue for survivors to receive direct case management support. Freedom Centres offer survivors a safe place to meet with their caseworker, build community with other survivors, and access A21 aftercare services, which may include but are not limited to, Life Programs, job readiness and vocational training, language lessons, tutoring, cooking classes, creative activities, counselling, and access to meals. Freedom Centres are strategically located within close proximity to public transportation for ease of access, and within a close radius of various affordable accommodation, medical and psychological services, educational institutions and employment opportunities, to provide survivors ease of access to essential services and assist in reaching independence.



TIERED AFTERCARE

A21's Tiered Aftercare model provides a continuum of trauma-informed aftercare services that adapt to survivors' specific and unique set of needs, to provide assistance at each stage in the progression to independence. Comprising four levels, the first level offers crisis intervention for survivors in the initial stages following their identification and recovery from trafficking situations. At Level 1, a survivor's short-term immediate needs are provided for, with support such as a care package, emergency accommodation, medical consultation, psychological assessment, transportation, and relocation or repatriation. Survivors within Level 2 receive practical support tailored to their needs, including remote or face-to-face meetings with an A21 caseworker, an individualised A21 case management plan, the opportunity to participate in A21's Life Programs, financial assistance for accommodation, living costs, health care and basic needs, ongoing medical, psychological and dental treatment, education and employment support, and legal assistance. Remote case management support is offered to survivors who are unable to conduct in-person case management meetings, or residing in a distant location from an A21 Freedom Centre or office. Level 3 offers more comprehensive holistic aftercare services that aim to bring a survivor to a place of stability, independent living, and engagement with their community. Level 3 services are provided to survivors who live within close proximity to an A21 Freedom Centre or office to enable more extensive support and engagement with

the program, and include services offered at Level 2. Level 4 supports survivors transitioning to independent living in the community, and prepares a survivor to graduate from the A21 Aftercare Program. Graduation signifies that a survivor has built the necessary skills and foundation to live independently without further assistance from A21. Following graduation, caseworkers provide follow-up to support and assist in sustained restoration as needed.



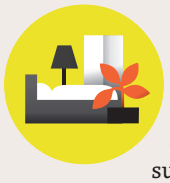
CASE MANAGEMENT PLANS

An individual survivor case management plan is developed for survivors who require aftercare support beyond Level 1 crisis intervention. Case management plans are written by caseworkers, often in collaboration with the survivor, to identify the survivor's unique goals and needs in the areas of accommodation, medical and psychological treatment, employment, education, social support, legal assistance, A21 Life Programs, financial assistance, and relocation and repatriation. A survivor's initial Assessment of Survivor Outcomes (ASO)[1] scores identify their strengths and vulnerabilities and inform their direct service provision needs that are outlined in their initial case management plan. Case management plans are reviewed and updated every six months to ensure that the support being provided is appropriate to the survivor's progress and to take into consideration any changes in circumstances or needs. When a survivor enters Level 4, an independence plan is written to review any areas of functioning where a survivor may require additional support to bring them to a place of independence prior to graduating from the program.



LIFE PROGRAMS

A21's Life Programs are a collection of strengths-based, trauma-informed group and individual programs, designed to equip and empower survivors with the knowledge, skills and strategies to overcome trauma and move towards living a life of restoration and independence. Key programs include i) Life Skills - an A21 curriculum developed to provide basic and practical living skills to assist survivors reintegrating into the community; ii) Freedom to Flourish - a peer-support program for female survivors of trafficking; and iii) Brave Hearts, Strong Minds - an A21 group based program which equips child and adolescent survivors of trafficking and exploitation with strategies to enhance their emotional resilience. Facilitated by A21 caseworkers, Life Programs may be completed in person, online, or via phone, individually or in a group setting with other survivors within A21's Aftercare Program.



ACCOMMODATION

A21 provides various accommodation options to support survivors' unique housing needs. The A21 Home is an emergency shelter that accommodates survivors in the initial months following their identification and recovery. Within the A21 Home, survivors have the opportunity to rest and stabilise while receiving support and assistance 24 hours a day, seven days a week, in planning their next steps and assessing further assistance options. A21 Emergency Accommodation provides survivors with safe short-term temporary accommodation such as hotels and hostels. A21 Long-Term Accommodation support is offered to survivors through financial rent assistance, or an A21 apartment. A21 apartments are leased by A21 and located within close proximity to a Freedom Centre, providing survivors with safe and stable independent accommodation for up to 12 months to allow them the opportunity to focus on establishing health and wellness, build community, and pursue education and employment pathways to help prepare them for graduating from the A21 Aftercare Program and living independently. Finally, A21 Foster Care provides safe family-based foster care to minor survivors in Cambodia where it has been deemed unsafe for them to return home to their own family, often due to risk of re-exploitation.



A21 SURVIVOR RELOCATION SERVICES

A21 Survivor Relocation Services (A21 SRS) provides safe transportation for survivors who require domestic and international relocation and repatriation. A21 SRS offers comprehensive services according to identified needs, including any legal assistance required to facilitate a relocation or repatriation, such as procuring identification; safe transportation; suitable accommodation; and referral to partner organisations at their end destination.

[1] The Assessment of Survivor Outcomes (ASO), developed by International Justice Mission (IJM), serves as a tool to measure the progress that survivors of violence (including but not limited to forced labour, commercial sexual exploitation, child sexual assault, and online sexual exploitation of children) make toward restoration. The ASO serves as a case management tool that assists to identify a survivor's areas of strengths and vulnerabilities, enabling caseworkers to develop an individually tailored Survivor Case Management Plan; and as an impact measurement tool that provides data on the effectiveness of aftercare programing by assessing survivor progress. The ASO assesses a survivor's functioning in six key domains critical to their restoration: Safety, Legal Protection, Mental Wellbeing, Economic Empowerment and Education, Social Support, and Physical Wellbeing. A21 caseworkers complete the ASO at case intake to get a baseline understanding of a survivor's functioning, at case closure to assess whether a survivor has achieved restoration and if they require additional services, and at a 12 month follow-up to identify whether the survivor's restoration is sustained.

GENERATIONAL SUPPORT

In many cases A21 provides generational support to the children or family of survivors receiving direct services. For example, with a minor survivor, support may be provided to the family of the child survivor to assist in reducing vulnerability and promoting independence, or where the survivor is a parent, support may be provided to the child(ren) of the survivor. A21 recognises the importance of supporting those who are responsible for caring for minors to reduce the risks of revictimisation and the need to support adult survivors who are parents to give their children an opportunity to grow up in healthy, independent homes, thereby breaking the cycle of victimisation.

CASE CLOSURE

A21's Aftercare Program has four types of case closure categorisations; level 1 case closure, exit, transitioned out and graduation. A level 1 case closure occurs when a survivor's initial crisis intervention needs have been provided for, and they no longer need or wish to receive additional aftercare services. An exit closure occurs when contact is unable to be made with the survivor for a specific period of time. Survivors transition out of the program after agreed upon services and referrals have been provided and no further assistance is required. Survivors graduate the program following their active engagement in A21 aftercare programs, including Freedom Centre attendance and completion of Life Programs, the development of an Independence Plan and the observation that the survivor is independent and has low vulnerability to revictimisation.

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